

## Patient Responsibilities

You should provide as much notice as possible if you have to cancel or change an appointment.

Ask your dentist for information on your treatment options and how much it will cost.

Please ask about your oral health and how often you need to come to the dentist.

## Confidentiality

Strict confidentiality of patients' records and information is maintained at all times. Patient records will not be passed on to any third parties.

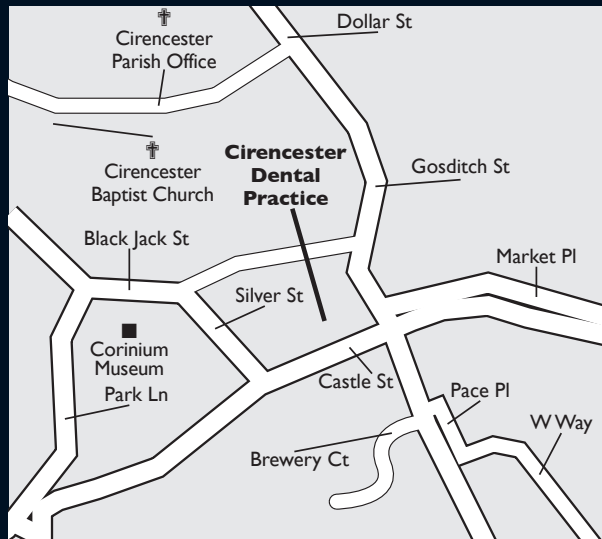
## Opening Hours

Monday to Thursday 9:00am – 5:00pm  
Friday 8:00am – 4:00pm  
Saturday By prior arrangement only

## How to Find Us

The practice is located above the Post Office in the pedestrian walk-through between Castle Street and Black Jack Street.

A map showing nearby Car Parks is available from Reception or the website and can also be emailed on request.



## Your Dental Team



### Principal Dentist: Dr Ross Cutts

BDS (Lond) Dip Imp Dent RCS (Eng)

GDC no.: 78162

*Ross is the Practice's CQC Registered Manager and his CQC Manager ID No is 1-153017339*

Having graduated from Guy's Hospital in 2000, Ross is a General Dentist with Special Interests in Advanced Restorative Procedures and Implants.

Ross has also been awarded the highly regarded Diploma in Implant Dentistry from the Royal College of Surgeons, London. As well as running Cirencester Dental Practice he is also a visiting Implantologist to 3 practices in London.

He is a member of the ITI, the Association of Dental Implantology, is a Full Member of the British Academy of Cosmetic Dentistry, and a member of the Royal College of Surgeons.



### Associate: Dr Simon Ernst

BDS (Bristol), MJDF RCS (Eng)

GDC No.: 103291

Having graduated from the University of Bristol in 2006, Simon is a General Dentist with particular interests in Implants, Oral Surgery, Sedation and Nervous Patients. He also spends Fridays at the Bristol Dental Hospital teaching undergraduates in the Oral Surgery Department.

He is a member of the ITI, Society for the Advancement of Anaesthesia in Dentistry and Faculty of General Dental Practitioners and was also awarded Membership to the Joint Dental Faculties at the Royal College of Surgeons in 2011.

## Hygienists:

**Mrs Jo Vaughan**, EDH (GDC No.: 4770)

**Miss Anne Dunn**, EDH (GDC No.: 109636)



**CIRENCESTER**  
DENTAL PRACTICE

# Practice Information

**Cirencester Dental Practice**  
The Old Post Office, 12 Castle Street  
Cirencester, Glos, GL7 1QA

**Tel: 01285 640248**

**Fax: 01285 640258**

Email: [reception@cirencesterdentalpractice.com](mailto:reception@cirencesterdentalpractice.com)

[www.cirencesterdentalpractice.com](http://www.cirencesterdentalpractice.com)

[www.thedentalimplantpractice.com](http://www.thedentalimplantpractice.com)



**CIRENCESTER**  
Dental Implant Practice

## General

May we take this opportunity to welcome all new and existing patients to Cirencester Dental Practice. We are a purpose-built, "Centre of Excellence" dental practice in the centre of Cirencester which offers high quality general and cosmetic dentistry to private patients of all ages.

## The Practice

The principal dentist, Dr Ross Cutts, is a General Dentist with special interests in advanced restorative treatments and Dental Implants. In addition to General Dentistry treatments, the practice also offers a full range of Facial Aesthetic services such as Botox, Dermal Fillers and Tooth Whitening.

## Dental Care

It is our practice philosophy to promote dental health and encourage preventive techniques – helping you to understand how to maintain the health of your mouth and keep it free of tooth decay and gum disease. We offer a complete range of treatments at our practice and pride ourselves on offering the most advanced advice and care that is currently available in the dental world.

## Hygienists

Our Dental Hygienists are available for preventative treatment and oral hygiene advice. We offer a wide range of Oral Hygiene products at the practice.

## Children

We ask patients to bring their children with them from birth so that we can see them regularly to help them grow up free from dental disease.

Our policy is to see children free of charge subject to parent(s) being fee-paying patients of the practice\* (\* includes children age 0-18 years exclusive of restorations to permanent teeth).

## Special Services

In addition to routine treatments we also offer:

- Dental Implants
- Invisalign® (invisible braces)
- Tooth Whitening
- iTero Digital Impression Taking
- Facial Aesthetics – Botox & Dermal Fillers
- Mouth Guards

## Charges

All dental treatments for patients are carried out privately at this practice and it is our policy to give patients full information about the cost of their dental care before any treatment is undertaken.

Patients may pay for their dental care by Cash, Cheque (made payable to "Cirencester Dental Practice") or Credit/Debit Card.

We also have 0% interest \* and low cost payment plans available (\* *Subject to status. Typical APR 0%*).

Patients may also join our private dental care scheme Denplan for a modest monthly payment.

## Emergency Service

If you are in pain during surgery hours, please telephone the practice and every effort will be made to see you as soon as possible.

If you are pain outside surgery hours, please call our practice On-Call Mobile Number: 07912 668541

## Appointments

Every effort is made to see patients at the appointed time, however if you are kept waiting there is usually a good reason, so please be patient.

If you need to be seen urgently, then phone the practice as early in the day as possible.

If you need to cancel an appointment, please give us at least 24 hours notice otherwise cancellation charges may be incurred.

## Sterilisation & Hygiene

In the interests of both patients and staff we follow and exceed all the recommended guidelines with respect to the sterilisation of all instruments and the use of disposable items.

## Access

The practice has a lift and disabled facilities.

## Keep Us Informed

We may ask you about medication you are taking. Make a note of their names and tell us about them when you attend.

If you change your address or telephone number, please let us know as soon as possible. This helps keep our records up to date and ensures we communicate as efficiently as possible with you.

From time to time we may ask you to fill in a Medical History Questionnaire to assist in our diagnosis and treatment - this is confidential.

## Orthodontics

Orthodontic treatment – tooth straightening – using Invisalign® (invisible braces) is carried out at this practice.

## Our Aim

Our aim is to provide a friendly service for all the family, with up-to-date advice and treatment. However, should you have any complaints, please contact Mrs Gay Cutts (Practice Manager) who will be able to deal with your complaint. A copy of our complaints procedure is displayed in Reception and is available on request.

We constantly try to improve the service we offer, so we always encourage patients to let us know when we have done something well or if there are any suggestions as to how we can do something better. To facilitate this, Patient Satisfaction Questionnaires are available in Reception.